Customer Subscription Form for RailWire Broadband

RailTel's Express Network

Technical Support
Email : support@railwire.co.in
Billing Support
Email : billing@railwire.co.in
Sales Support
Email : connect@railwire.co.in

Feedback
Email : connect@railwire.co.in
railwirefeedback@railtelindia.com
Toll Free No. : 18001039139

CAF No.
Loc.

Type of Connection: ☐ Individual ☐ Corporate ☐ Employee

APPLICANT DETAILS (Please fill information in CAPITAL LETTERS only)

1. Applicant's Name आवेदक का नाम — ☐ Mr. ☐ Ms. (First Name / Middle Name / Last Name)
2. Name of Firm फर्म का नाम
3. Gender लिंग — ☐ Male ☐ Female ☐ Other
4. Nationality राष्ट्रीयता
5. Father's/Husband's Name पिता/पति का नाम
6. Date of Birth जन्म तिथि — d d m m y y y y
7. PAN No. पैन स.
8. Marital Status वैवाहिक स्थिति — ☐ Married ☐ Single
9. Existing Customer मौजूदा ग्राहक — ☐ Yes ☐ No
10. Proof of Identity* पहचान का प्रमाण — ☐ Driving Licence ☐ Passport ☐ Voter ID Card ☐ Aadhar Card ☐ Govt. ID Card ☐ Any Other .....
11. Proof of Address* पते का प्रमाण — ☐ Driving Licence ☐ Passport ☐ Ration Card ☐ Latest Tele./Electricity Bill ☐ Any Other .....

*Self Attested

Self attested passport size Photograph of Customer/ Authorized Signatory

12. Installation Address

.....
.....
City ..... Pincode
Landmark .....
Mobile No.
Tel No.
Fax No. For Corporates
E-mail ID.....

13. Billing Address

.....
.....
City ..... Pincode
Landmark .....
Mobile No.
Tel No.
Fax No. For Corporates
E-mail ID.....

14. Services/Plan & No. of Connections

☐ Home ☐ Corporate ☐ FUP ☐ Unlimited Port Speed ..... Proposed Usage / Month.....MB

Services: 1 ..... 2 ..... 3 .....
4 .....

No. of Static IPs..... For Corporates

15. Payment Details

Amount Paid INR ..... (in words).....

Mode of Payment (Through ANP) ☐ Cash ☐ Cheque / DD ☐ Debit / Credit Card Cash Receipt No.

DD/Cheque No. Date d d m m y y y y Bank ..... Branch.....

DECLARATION: I have read, understood that the Service(s) opted by me, as above, shall be provided in accordance with the terms and conditions mentioned overleaf and as published in www.railwire.co.in/termsofservice.htm and agree to abide by them. I shall be solely responsible for all payments towards my subscription(s)

Company Stamp

Signature of Customer/Authorized Signatory ..... Date .....

16. For Office Use Only

Documents Attached

ID Proof ..... Address Proof..... ☐ Photo

FSE Code..... FSE Sign and Dt. .....

ASM Code.....

CRM Coordination Sign and Dt.....

Payment Realization date.....

Railwire Activation

Cust MAC ID .... : .... : ..... : ..... : ..... : ....

Access Provider ..... FS MAC ID .... : .... : ..... : ..... : ..... : .....

Wired Provider..... BS MAC ID .... : .... : ..... : ..... : ..... : .....

Wireless Provider..... FS Port .....

Activation Date..... BS Port .....

☐ ☐

17. FOR PARTNER USE ONLY

I/We hereby undertake and confirm that I/We have seen the Customer and certify that -(a) The Customer Subscription Form has been duly filled in by the applicant. (b) The photograph submitted has been matched with the applicant. (c) The form has been personally signed by the applicant in my presence. (d) Proof of Identity and Address has been collected. (e) Original proof of Identity and address has been matched and verified with the self attested documents submitted by the applicant. (f) Details of Customer Subscription form match with all documents.

ANP's Stamp and Name:.....

Signature of ANP:.....

Access Network Provider(ANP)

I/We have activated the connection only after verifying that the customer has filled the Subscription form and submitted copies of the required documentary proof.

MSP Stamp and Name:.....

Signature of MSP:.....

MSP Code:.....

Date: .....

Managed Service Provider(MSP)

I/We have received the subscription form duly verified by ANP & MSP along with self attested copy of ID Proof & Address Proof and Photo.

RailTel's Representative Name:.....

Signature :.....

Designation:.....

Date:.....

RailTel

RailTel Corporation of India Limited (A Government of India Undertaking, Ministry of Railways)
रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड (भारत सरकार का एक उपक्रम रेल मन्त्रालय)
Corporate Office : 143, Institution Area, Sector-44, Gurugram - 122 003
Registered Office : 6th Floor, IIIrd Block, Delhi Technology Park, Shastri Park, Delhi - 110053
CIN : U64202DL2000GOI107905

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